

**FLORIDA HEALTH MAINTENANCE ORGANIZATION
CONSUMER ASSISTANCE PLAN
BOARD OF DIRECTORS ANNUAL MEETING
September 26, 2011
Omni Orlando Resort at ChampionsGate
Orlando, Florida
(In conjunction with the Florida Association of Health Plans Annual Meeting)**

Colonial B. Conference Room

Conference Call In Number: 877-434-2293 Passcode: 8504251634

AGENDA

I. Call to Order Lisa Davies

II. Antitrust Preamble Lisa Davies

We are here to discuss and act on matters relating to the business of the Florida Health Maintenance Organization Consumer Assistance Plan (HMOCAP). We are not here to discuss or pursue the business of our individual member companies. All of us should proceed with caution and awareness of the requirements and prohibitions of federal and state antitrust laws. We should not engage in discussions, either at this meeting or in private conversation, of our individual companies' plans or contemplated activities. We should concern ourselves only with the business of the HMOCAP as set forth in the agenda for this meeting. Only HMOCAP matters may be discussed at the meeting and each company's business plans cannot be discussed.

III. Approval of Minutes, April 14, 2011 Board Meeting (Tab 1) Lisa Davies

IV. Recommendation of New Board Members to Department of Financial Services for Appointment (Tab 2) Lisa Davies

V. Financial Statements (Tab 3) Craig Drablos

VI. Independent Auditor Report (Tab 4) Craig Drablos

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| VII. Budget and Proposed Budget (Tab 5) | Craig Drablos |
| VIII. Investment Report (Tab 6) | Craig Drablos |
| IX. Selection of HMOCAP Auditor (Tab 7) | Craig Drablos |
| X. Plan Manager Report
- Proposed Changes to Plan of Operations (Tab 8)
- Policies and Procedures Manual (Tab 9)
- Search for Third Party Administrator | Bruce Platt |
| XI. Review of Plan Manager
- Draft Contract (Tab 10) | Lisa Davies |
| XII. Office of Insurance Regulation Updates and Issues | OIR |
| XIII. Department of Financial Services Update and Issues | DFS |
| XIV. Other Business | |
| XV. Adjourn | |