

Jay, Terri (LAA-Tlh)

From: Susan Miller [Susan.Miller@myfloridacfo.com]
Sent: Wednesday, August 17, 2011 8:57 AM
To: Jay, Terri (LAA-Tlh)
Subject: Florida HMO Consumer Assistance Plan

Pursuant to the recommendation of the members of the HMOCAP Board of Directors, the Department of Financial Services supports the reappointment of Mr. Albert Arca.

Please let me know when he is officially reinstated and his term of office so that I can update our records.

Susan Miller
Director of Internal Affairs and Appointments

ALBERTO F. ARCA

EDUCATION:

- 1993 - Present Masters of Health Services Administration
School of Public Affairs and Services
Florida International University
- 1979 - 1982 Bachelor of Business Administration
School of Business
Florida Atlantic University

PROFESSIONAL EXPERIENCE:

- 2002-Present Treasurer, Secretary and Chief Financial Officer
1996-2002 Chief Financial Officer
1995 - 1996 Director of Finance
Preferred Medical Plan, Inc.

Responsible for the Financial Affairs of the Corporation. Safeguard and maintain the company's records, assets and financial position. Directs and manages financial activities of the organization along with the development and operation of accounting. Oversees Financial, Claims, Marketing and IS departmental processes along with their respective staff for accounting controls, financial reporting and information services. Direct the financial affairs in recognition of existing and pending regulatory and legislative requirements.

- 1993 - 1995 Controller & Finance Director
Community Medical Plan, Inc.

Direct responsibility for the accounting, payroll, MIS and Claims Departments for HMO. Oversee finances and cash management for the HMO and its affiliated medical centers. Place and maintain insurance portfolio for all related entities. Participate with the set-up of HMOs outside of Florida. Involved with the initial start up of a TPA with respect to software and hardware considerations. Manage a staff of 25 employees.

- 1989 - 1993 Controller & Vice President of Finance
Comprehensive Benefit Administrators, Inc.
Division of Ramsay HMO, Inc.

In charge of the TPAs operation and financial administration for Self-

Funded, Indemnity, HMO/Self-Funded and HMO/Indemnity lines of business. Responsibilities included the development and operation of a corporate system of accounting controls and financial reporting. Supervised the accounting, billing and claims departments along with its compliment of 35 staff members. Total Quality Management was applied to the company's healthcare management practices.