

Florida Health Maintenance Organization Consumer Assistance Plan

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August 24, 2010

Via Electronic Mail

R. Jai Gillum
Director of Appointments
Florida Department of Financial Services
The Capitol, PL
Tallahassee, FL 32399

RE: Nominations for the Board of Directors
Florida Health Maintenance Organization Consumer Assistance Plan

Dear Ms. Gillum:

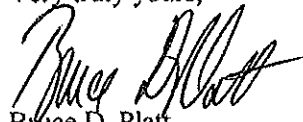
The Florida Health Maintenance Organization Consumer Assistance Plan ("HMOCAP") Board of Directors will have three vacancies (terms of members John Hogan, Angela Handa and Butch Simpson are expiring). In response to my July 27, 2010 letter to all HMOCAP members (sent pursuant to Article IV, Section 2, HMOCAP Plan of Operations), I have received the following nominations to fill these board vacancies:

1. John Hogan, Capital Health Plan
2. Christopher Ciano, Coventry HealthCare of Florida
3. David C. Schandel, Florida Health Care Plan, Inc.

In accordance with the HMOCAP Plan of Operations, I am submitting these names to the Department for review to determine qualifications for service and develop a slate of nominees to be voted on by the HMOCAP members. I would appreciate receiving the Department's slate of nominees no later than September 3, 2010. Please find attached the biographical information for all nominees.

Should you have any questions regarding this matter, please do not hesitate to contact me.

Very truly yours,


Bruce D. Platt
Plan Manager

cc: Butch Simpson, Chairman HMOCAP
Al Willis, Florida Office of Insurance Regulation

John M. Hogan
President and Chief Executive Officer
Capital Health Plan

John Hogan is the President and Chief Executive Officer of Capital Health Plan, Inc., a non-profit, local HMO that provides healthcare services and coverage for over thirty percent of the population of Tallahassee, Florida. Mr. Hogan has led the organization for over thirty years from its initial development as its only employee to its current status as one of the area's largest health care organizations. Capital Health Plan has been consistently recognized by the National Committee on Quality Assurance and U.S. News and World report as one of "America's Best Health Plans." This spring the Center for Medicare and Medicaid Services (CMS) rated CHP's Medicare Advantage plan as a five star health plan, one of only three in the nation receiving this top rating among over 600 with which CMS contracts. The health plan has also been a national leader in efficiency with an administrative overhead that has been maintained below 5% of revenues for over twenty years.

Prior to his association with Capital Health Plan, Mr. Hogan held a variety of health planning positions in health systems agencies in the southeast. He holds masters degrees in business administration from Florida State University and regional planning from the University of Virginia and a bachelor's degree from the University of North Carolina at Chapel Hill.

Mr. Hogan was recently elected Chairman of the Board of the national Alliance of Community Health Plans (ACHP). The ACHP represents the leading delivery system health plans in the United States providing services to over eighteen million people. Additionally, he serves on the Board of Directors of the Florida HMO Consumer Assistance Plan and the Tallahassee/Leon County Economic Development Council.



Coventry HealthCare of Florida

About Christopher Ciano

Christopher joined Coventry HealthCare of Florida in 2007 as Chief Executive Officer. Coventry Health Care of Florida is a wholly owned subsidiary of Coventry Health Care. In this capacity, he is responsible for the financial and operational performance of the organization as well as its' strategic direction. Sunrise based CHC of Florida and its affiliates provide coverage to over 500,000 Floridians in the employer group, individual, Medicare and Medicaid lines of business.

Before joining CHC of Florida, Christopher served as Vice President/General Manager of Blue Shield of California's Commercial Group Division. In this capacity, he had profit and loss responsibility for the Company's small group, midsize, large group, and national account segments. These segments represented revenues in excess of 3 billion dollars. Before joining Blue Shield, Christopher was with Health Net of California where he served as Senior Vice President/General Manager of the Southern California Commercial Business Division. He has also held various regional and national roles with United HealthCare, Metlife and Maxicare Healthplans.

Christopher has over 25 years of managed health care experience and holds a Bachelor of Arts degree in Communications & Public Relations from the University of Southern California.

David C. Schandel
Chief Financial Officer/Assoc. CEO

Florida Health Care Plan, Inc.
1340 Ridgewood Ave
Holly Hill, FL 32117

Education: University of Central Florida, Orlando, FL
B.S.B.A. – Accounting, cum laude, August 1977

Certification: Certified Public Accountant (Florida and Ohio)

Experience: 2004 to Present – CFO/Assoc. CEO, Florida Health Care Plan, Inc. (FHCP) Direct responsibilities include all financial aspects of the organization including oversight of accounting, finance and actuarial services. Indirect responsibilities include interaction with all aspects of the organization as a member of the senior management team.

1998 to 2004 – COO, FHCP. Responsibilities included oversight of marketing, facility operations, contract services, and finance. During this time, FHCP transitioned from community based rate development methodology to rate development methodology based on demographics and experience.

1994 to 1998 – VP Product Development, FHCP. Responsibilities included oversight of product development (including introduction of POS type products) and expansion of hospital service contracting to include all hospitals in the two county service area.

1993 to 1994 – Audit Senior Manager, Deloitte & Touche, LLP. (Orlando, FL) Client industries served included life insurance, home healthcare and manufacturing.

1977 to 1993 – Audit Senior Manager, Ernst & Young, LLP. (Cleveland, OH and Orlando, FL) Client industries served included managed care, acute care hospital systems, home healthcare, manufacturing and professional sports.

Memberships: Daytona Beach Rotary Club
Florida Institute of CPA's
American Institute of CPA's
Past board member Volusia County Crimestoppers
Past president of homeowners' association