



Stephen Harris
Director, Sales Operations
CIGNA
Sunrise, FL

Stephen Harris is the Director, Sales Operations for CIGNA HealthCare of Florida and Caribbean, with responsibility for day to day Sales Operations for the Regional Segment with responsibility for a book of business of over 425,000 Customers.

Mr. Harris began his career with CIGNA in 1977 as an Accounting Manager for the CIGNA Healthplan in Arizona. Since then Mr. Harris has held positions as Controller, Director of Finance and in 1988 joined CIGNA HealthCare of South Florida as the Director of Planning and Analysis. In 1990, Mr. Harris was promoted to Vice President and Healthplan Manager. In 1995 Mr. Harris accepted the position of Vice President and Executive Director for CIGNA HealthCare of Florida. During a re-organization in 1998, Mr. Harris accepted the responsibility of Vice President, Business Controller. In 2003 Mr. Harris accepted the responsibility for Regional Director, Underwriting supporting the Florida and Caribbean operations. In 2006 Mr. Harris retired to pursue Real Estate investment opportunities in his home state of Arizona.

With the economic / real estate downturn in late 2008, Mr. Harris returned to the CIGNA family in his current role of Director, Sales Operations where he is responsible for Planning, expense management and daily operations of the Regional Segment Sales team.

With over 30 years experience in managed care and finance working with CIGNA HealthCare, Stephen's track record has been that of a very professional, dedicated, customer driven, results oriented person. His management capabilities have been instrumental in helping CIGNA HealthCare deliver strong value to its clients, customers and share-holders.

Mr. Harris is a 1977 graduate of Northern Arizona University College with a Bachelor of Science degree in Accountancy. He attained his Certification as a Certified Public Accountant in 1980.

Raed Assar, MD, MBA

Biography



BUSINESS UNIT: Health Care Delivery

TITLE: Medical Director—North Florida Market

KEY RESPONSIBILITIES: Clinical Operations (Patient Management, Quality Management, Medical Director Operations).

EXPERIENCE:

- Licensed to practice medicine in Florida since 1986.
- Pediatric training at the University of Florida 1985 – 1988.
- Board Certified in Pediatrics since 1989.
- Served as the North Florida Medical Director for Humana 1996 - 2000
- Served as the North Florida Medical Director for Blue Cross Blue Shield of Florida 2000 - 2008.
- Started with Aetna as the North Florida Medical Director in March 2008.
- MBA Graduate from the University of North Florida in 1997.
- Editor - in - Chief of the North Florida Medicine Journal.
- Served on JCAHO's Clinical Advisory Committee for Long Term care 2006 - 2010.
- Serving on the Board of Directors of the Duval County Medical Society 2007 - present.
- Associate Editor of the North Florida Medicine Journal 2005 - 2011.



NPI # 1417169152

Florida Health Maintenance Organization Consumer Assistance Plan

Bruce D. Platt, Plan Manager
Suite 1200, 106 East College Avenue
Tallahassee, FL 32301
850 425 1628 *tel* 850 224 4381 *fax*

July 13, 2012

Via Electronic Mail

Susan Miller
Director of Appointments
Florida Department of Financial Services
The Capitol, PL
Tallahassee, FL 32399

RE: Nominations for the Board of Directors
Florida Health Maintenance Organization Consumer Assistance Plan

Dear Ms. Miller:

The Florida Health Maintenance Organization Consumer Assistance Plan ("HMOCAP") Board of Directors currently has one vacancy and one expired term. Former board member G. Valerie Beckles has resigned, and current Board member Andrew Crooks' term recently expired. Mr. Crooks does not wish to remain on the Board. In response to my June 6, 2012 letter to all HMOCAP members (sent pursuant to Article IV, Section 2, HMOCAP Plan of Operations), I have received the following nominations to fill these board vacancies:

1. Raed Assar, Aetna
2. Steven Harris, Cigna

In accordance with the HMOCAP Plan of Operations, I am submitting these names to the Department for review to determine qualifications for service and develop a slate of nominees to be voted on by the HMOCAP members. I would appreciate receiving the Department's slate of nominees no later than July 27, 2012. Please find attached the biographical information for Mr. Assar and Mr. Harris.

Should you have any questions regarding this matter, please do not hesitate to contact me.

Very truly yours,

Bruce D. Platt
Plan Manager

cc: Lisa Davies, Chairman HMOCAP
Toma Wilkerson, Florida Office of Insurance Regulation

Jay, Terri (LAA-Tlh)

From: Miller, Susan <Susan.Miller@myfloridacfo.com>
Sent: Friday, July 13, 2012 3:52 PM
To: Jay, Terri (LAA-Tlh)
Subject: RE: Florida HMO Consumer Assistance Plan

Pursuant to your recommendation, these names are approved to go before the board for election. Please let me know if you need additional information from this office.

From: terri.jay@akerman.com [<mailto:terri.jay@akerman.com>]
Sent: Friday, July 13, 2012 3:13 PM
To: Miller, Susan
Subject: RE: Florida HMO Consumer Assistance Plan

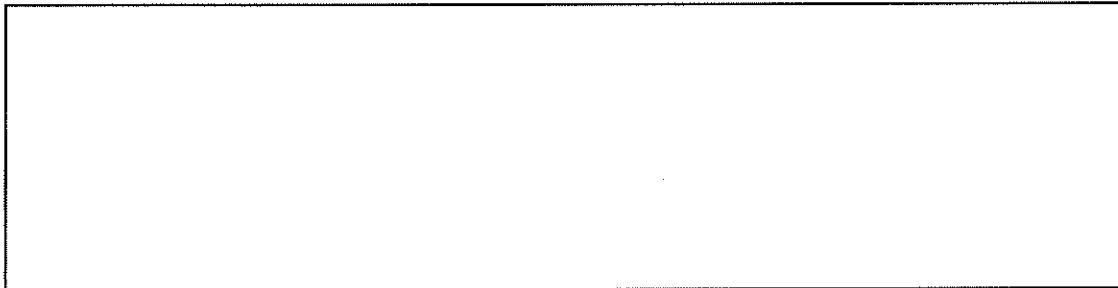
Please just send me an email when you have determined that these two gentlemen are approved for our board elections. Thanks again.

From: Miller, Susan [<mailto:Susan.Miller@myfloridacfo.com>]
Sent: Friday, July 13, 2012 3:12 PM
To: Jay, Terri (LAA-Tlh)
Subject: RE: Florida HMO Consumer Assistance Plan

Thank you.

From: terri.jay@akerman.com [<mailto:terri.jay@akerman.com>]
Sent: Friday, July 13, 2012 12:55 PM
To: Miller, Susan
Cc: Lisa.Davies@avmed.org; Wilkerson, Toma
Subject: Florida HMO Consumer Assistance Plan

Good Afternoon Ms. Miller, please find attached correspondence regarding our current Board vacancies. Please let me know if you have any questions. Thank you.



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