

**FLORIDA HEALTH MAINTENANCE ORGANIZATION  
CONSUMER ASSISTANCE PLAN  
BOARD OF DIRECTORS ANNUAL MEETING  
Wednesday, September 14, 2016 at 1 P.M. EDT  
J. W. Marriott Grande Lakes, Orlando, Florida  
Cordova 4 – Lower Level**

**(In conjunction with the Florida Association of Health Plans Annual Meeting)**

**Conference Call In Number: (844) 263-5416 Passcode: 8504251634**

**AGENDA**

**I. Call to Order Raed Assar**

**II. Antitrust Preamble Raed Assar**

We are here to discuss and act on matters relating to the business of the Florida Health Maintenance Organization Consumer Assistance Plan (HMOCAP). We are not here to discuss or pursue the business of our individual member companies. All of us should proceed with caution and awareness of the requirements and prohibitions of federal and state antitrust laws. We should not engage in discussions, either at this meeting or in private conversation, of our individual companies' plans or contemplated activities. We should concern ourselves only with the business of the HMOCAP as set forth in the agenda for this meeting. Only HMOCAP matters may be discussed at the meeting and each company's business plans cannot be discussed.

**III. Approval of Minutes, (Tab 1) Raed Assar**  
- January 22, 2016 Board Meeting

**IV. Recommendation of New Board Members to Raed Assar**  
Department of Financial Services for Appointment (Tab 2)

**V. Financial Statements (Tab 3) Dave Schandel**

**VI. Independent Auditor Report (Tab 4) Dave Schandel**

**VII. Budget and Proposed Budget (Tab 5) Dave Schandel**

**VIII. Investment Report (Tab 6) Dave Schandel**

**IX. Selection of Auditor Bruce Platt**

**X. Plan Manager Report Bruce Platt**

- Review of Plan of Operation
- Policy and Procedure Revision (Tab 7)
- Status of Contract with TPA

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| <b>XI. Review of Plan Manager</b>                               | <b>Raed Assar</b> |
| - Draft Contract (Tab 8)  |                   |
| <b>XII. Office of Insurance Regulation Updates and Issues</b>   | <b>OIR</b>        |
| <b>XIII. Department of Financial Services Update and Issues</b> | <b>DFS</b>        |
| <b>XIV. Other Business</b>                                      |                   |
| <b>XV. Adjourn</b>  |                   |